

Group Tours

Frequently Asked Questions

How early can group tours be booked?

You can place your request for a booked tour as early as four to six months in advance. These requests, however, cannot be confirmed until four to six weeks prior to the desired tour date. Since Symphony Hall is a live performance space with constantly changing rehearsal and performance schedules, providing us with multiple dates and times will help in the tour booking process.

When are tours offered?

Tours are generally offered everyday of the week, schedule permitting from the start of the Boston Symphony Orchestra season in late September/early October through the end of the Boston Pops spring season in June. Generally, we are not able to begin a tour before 9 AM or start a tour after 7 PM.

Please note: Symphony Hall is a working concert facility. For that reason, conditions could arise in which the availability to enter and view the interior of the Hall may change without advanced warning. In that event, Symphony Hall reserves the right to alter or postpone arrangements until such a time as conditions allow access to the hall.

How much do tours cost?

Group tours are \$12 per person, unless the group is attending a Boston Symphony Orchestra or Boston Pops concert or organizing a private event at Symphony Hall within one week of the tour. In that case, a reduced fee of \$7 per person will be charged. Tours for local, Boston-area elementary schools, high schools and youth/education community groups are FREE. This does not include college/university groups

How many guests can you accommodate at one time?

Groups including chaperones can be no larger than 100 people.

Can we take tours in different languages?

Unfortunately at this time we are unable to offer tours in different languages. Our tour guides are happy to work with a translator provided by the tour operator.

Is the tour accessible for guests with physical disabilities?

The Symphony Hall tour can be modified to be fully accessible. Please let us know at the time of booking if your group needs any special accommodations.

How long is the tour?

Tours are generally 60-90 minutes in duration, depending on the group.

What do you see on the tour?

Experienced members of the Boston Symphony Association of Volunteers unfold the history and traditions of the Boston Symphony Orchestra-its musicians, conductors, and supporters-as well as offer information about the Hall.

Tours include viewing of public spaces in Symphony Hall, as well as select behind-the-scenes areas when available.

How do I get more information?

[bso.org/tours](https://www.bso.org/tours)
bsav@bso.org
617-638-9390